

CLAIMS

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1. Method for logging information during a call completion process in an Internet call waiting environment comprising the steps of:

- creating a service detail record (200),
- 10 ▪ and assigning a value to a parameter of the service detail record (200).

2. Method according to claim 1, whereby the value of said parameter of the service record (200) is based on call related information.

- 15 3. Method according to claim 2, whereby said call related information is an A-number (202), a B-number (203), an A-number presentation (204), or an originally dialed number (205).

4. Method according to claim 1, whereby the value of said parameter of the service
20 record (200) is based on information relating to the call completion process.

5. Method according to claim 4, whereby said call completion related information is start of pop-up (206), start of outgoing call (207), status (208), choice (209), pop-up choice time (210) or time out (211).

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6. Method according to all of the preceding claims, whereby the service detail record (200) is created at the beginning of the call completion process.

7. Method according to claim 4, 5, or 6, whereby a timer is started, and the value of
30 said timer is logged in the service detail record (200) on a point of time during the call completion process.

8. Device for logging information during a call completion process in an Internet call waiting environment comprising means for:

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- creating a service detail record (200),
- assigning a value to a parameter of the service detail record (200).